

Letter to Vimeo DMCA

Robert Waldeck

Oct 23, 9:36 AM EDT

Hello,

I received an email on Oct 18th that my Vimeo account has been disabled due to copyright infringements.

I just checked my messages this morning.

I was using your resources to showcase student media projects- and the students were using music from all sorts of sources. I should have been more vigilant in watching copyright issues. I just thought you'd take down the videos - not my account.

<https://fhcimedia.weebly.com/film-festival-2018.html>

<https://fhcimedia.weebly.com/film-festival-2012.html>

Can I get temporary access to my account to download the videos for private screenings? This was 10 years worth of student examples to showcase their hard work.

And once I take down all the student videos - can I have my account reinstated? As I'm also a filmmaker and had my own work on your site- and was paying for a Pro Account.

I apologize for any legal issues I have caused.

Thanks for your help,

Rob

Response Back from Vimeo DMCA

Sean M. (Vimeo Trust & Safety)

Oct 23, 5:50 PM EDT

Hi,

I have placed your account into Temporary Access Mode.

It has been restored for 1 week so that you can archive your videos.

All your videos are set to private, but you should be able to download them. Please see <https://help.vimeo.com/hc/en-us/articles/229678128-Downloading-videos> for more information.

Please note that the account will close automatically at the end of the 1 week window, so be sure to have everything backed up before time runs out.

Unfortunately, it is not possible to simply restore the account on a permanent basis.

Vimeo is required to maintain and implement a policy for dealing with accounts that are deemed repeat infringers. When an account has been disabled under our repeat infringer policy, the only way to restore the account is to reduce the number of strikes on the account below the threshold that triggers removal. Even if there are non-infringing videos on the account, it must remain disabled until the copyright strikes are removed.

We understand how frustrating this process can be, but unfortunately we cannot restore access to your content unless you are able to resolve these strikes.

We would be happy to expedite restoring your account when we receive a retraction from the claimant, but there is nothing we can do until they retract.

You can contact the claimants to request a retraction via:

The International Federation of the Phonographic Industry (IFPI)

7 Air Street

London

W1B 5AD

United Kingdom

Email: Notices@ifpi.org

Tel: +44 (0)20 7878 7900

Fax: +44 (0)20 7878 7950

Sincerely,

Sean M.

Trust and Safety