

Message to Vimeo after IFPI reply

To Whom It May Concern,

A few weeks ago my Vimeo account was disabled because of strikes against my account from The International Federation of the Phonographic Industry.

Sean M from your team granted me temporary access for 1 week to archive my videos, and I am thankful I was given this permission.

I have been in contact with the IFPI requesting they retract their claim against my Vimeo account. I have been copying this email account on my correspondence with them.

After I sent the IFPI a follow-up message, I received this stock message:

"Thank you for contacting IFPI. If you are receiving this message your email has been received and will be carefully reviewed by our notices team. This inbox is monitored on a frequent basis but due to the volume of emails received we cannot respond to every enquiry.

If you are contacting us in relation to a takedown notice please refer to the copyright guidelines on the relevant upload service in the first instance for details of what is permitted by the service and for information about copyright infringement.

IFPI is a global trade body representing some 1,300 record labels across the world. Our work includes helping members protect their content, including issuing takedown notices on behalf of members in respect of infringing content. You can find out more about our organisation at www.ifpi.org."

Can you please let me know what my next steps should be? From the IFPI message, it is my understanding that I need to wait to hear back from them, however there is no timeline on when or whether they will reply back to me.

Should I try calling their office in England?

To be clear, I feel that my case was an innocent mistake that was not intended to cause any harm or profit off the work of a musical artist.

I will see clearing my name through to the end. And will have my Vimeo account restored out of principle and pride.

For your information, I am posting all correspondences related to this case on my course website in order to own my mistakes and inform my students. You can visit the page here:

<https://fhcimedia.weebly.com/copyright-free-music.html>

I have paid for a Pro account with Vimeo for 10 years. I started using your services early in your development and have been a loyal customer who has promoted your website to all my students and encouraged them to sign up for an account.

I really hope you can support and assist me in clearing up this matter.

Regards,

Rob