

Vimeo Reply to my Follow-up

Sean M. (Vimeo Trust & Safety)

Nov 1, 7:42 PM EDT

Hi,

Thank you for letting us know.

I understand how frustrating and stressful this situation must be.

Unfortunately, we are not affiliated with the claimant and we can't compel them to respond to you, contact them on your behalf, or provide more specific contact information than we already have.

We sincerely hope that you are able to resolve the matter with them, but at this stage it is out of our hands. We would be happy to expedite restoring your video(s) and/or account as soon as they send us a retraction, but there isn't anything we can do until that happens.

Sincerely,
Sean M.

Trust and Safety